NavEase Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version:

NavEase – Web Accessibility and Functionality Suite.

Report Date:

January 21, 2025

Product Description:

NavEase is a comprehensive platform offering five pillars of web functionality: Accessibility Solutions, Website Metrics Optimization (WebIQ Vitals), Cybersecurity, Marketing-as-a-Service (MaaS), and Web Development (CMS Migration and Upgradation). It supports organizations in achieving compliance with WCAG standards and enhancing website performance.

Key features include:

- Accessibility Compliance Tools with conformance up to WCAG 2.2 Level AAA.
- A centralized dashboard enabling users to view and download real-time reports.
- Comprehensive solutions designed to support digital inclusivity, optimization, and security.

Contact Information:

Email: support@navease.ai

Website: https://navease.ai

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Evaluation Methods Used:

- Automated Testing: Accessibility scans using proprietary tools.
- Manual Testing: Audits using assistive technologies like screen readers (JAWS, NVDA), keyboard-only navigation, and accessibility testing tools.
- **Real-World Testing**: Simulations using NavEase's central dashboard, analyzing live web environments.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms Used in Conformance Levels:

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality fully meets the criterion without known issues.
- **Partially Supports**: Some aspects of the functionality meet the criterion; others do not.
- **Does Not Support**: The majority of the functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the functionality.

WCAG 2.x Report

The following tables detail NavEase's conformance with WCAG 2.2 standards.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
 1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Non-text elements include alt attributes or accessible labels.
 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Multimedia content includes captions and transcripts.
 1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Captions are provided for all prerecorded multimedia content.

Criteria	Conformance Level	Remarks and Explanations
 1.2.3 Audio Description or Media Alternative (Prerecorded) (Leve A) Also applies to: Revised Section 508 501 (Web)(Software) 	lSupports	Text alternatives or audio descriptions are provided for prerecorded multimedia.
 1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Proper semantic structuring is ensured for all web components.
 1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Content is presented in a meaningful and logical sequence.
 1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Instructions do not rely solely on sensory characteristics like color or shape.
 1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Information is not conveyed through color alone.
 1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Users can control or disable audio that plays for more than 3 seconds.
 2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	All functionalities are accessible via keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508	Supports	No keyboard traps are present within the platform.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		
 2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Users can adjust time limits or are warned before time expires.
 2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Users can pause, stop, or hide moving, blinking, or scrolling content.
 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Content does not flash more than three times per second.
 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Navigation mechanisms allow users to skip repetitive content.
 2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Web pages have descriptive and informative titles.
 2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Focus order is logical and intuitive across all interfaces.
 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	The purpose of each link is evident from its context.
2.5.1 Pointer Gestures (Level A) Also applies to:	Supports	Complex gestures are not required for any functionality.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
• 501 (Web)(Software)		
2.5.2 Pointer Cancellation (Level A)	Supports	Users can cancel actions triggered by pointer inputs.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		
2.5.3 Label in Name (Level A)	Supports	User interface components have accessible names that
Also applies to:		match their visible labels.
Revised Section 508		
 501 (Web)(Software) 		
2.5.4 Motion Actuation (Level A)	Supports	Motion activation is supported, but alternative methods
Also applies to:		are available.
Revised Section 508		
• 501 (Web)(Software)		
3.1.1 Language of Page (Level A)	Supports	The language of the page is programmatically identified.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		
3.2.1 On Focus (Level A)	Supports	Components do not change context when they receive
Also applies to:		focus.
Revised Section 508		
• 501 (Web)(Software)		
3.2.2 On Input (Level A)	Supports	Changing the value of a component does not
Also applies to:		automatically change context.
Revised Section 508		
• 501 (Web)(Software)		
3.3.1 Error Identification (Level A)	Supports	Errors are clearly highlighted with accessible feedback.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		
3.3.2 Labels or Instructions (Level A)	Supports	Labels and instructions are provided when user input is required.
Also applies to:		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
 501 (Web)(Software) 		
3.3.3 Error Suggestion (Level A)	Supports	Suggestions are provided to resolve input errors.
Also applies to:		
Revised Section 508		
 501 (Web)(Software) 		
3.3.4 Error Prevention (Level A)	Supports	Steps are provided to prevent errors during input.
Also applies to:		
Revised Section 508		
 501 (Web)(Software) 		
4.1.1 Parsing (Level A)	Supports	Content is implemented using proper HTML or markup
Also applies to:		techniques.
Revised Section 508		
 501 (Web)(Software) 		
4.1.2 Name, Role, Value (Level A)	Supports	User interface components expose their names, roles,
Also applies to:		and values programmatically.
Revised Section 508		
• 501 (Web)(Software)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	Live captions are supported for all real-time media
Also applies to:		content.
Revised Section 508		
• 501 (Web)(Software)		
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Prerecorded multimedia content includes audio
Also applies to:		descriptions.
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
 1.3.4 Orientation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Content adjusts to portrait and landscape orientations seamlessly.
 1.3.5 Identify Input Purpose (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Input fields include purpose indicators for assistive technologies.
 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Meets minimum contrast requirements across the platform.
 1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Text can be resized up to 200% without loss of functionality.
 1.4.10 Reflow (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Content supports responsive layouts without horizontal scrolling.
 1.4.11 Non-text Contrast (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Graphical and interface elements meet contrast requirements.
 1.4.12 Text Spacing (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Text spacing is adjustable to enhance readability.
 1.4.13 Content on Hover or Focus (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 	Supports	Additional content displayed on hover or focus is accessible and dismissible.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	Provides multiple navigation options, including search
Also applies to:		and menus.
Revised Section 508		
 501 (Web)(Software) 		
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels are clear and consistent
Also applies to:		throughout.
Revised Section 508		
• 501 (Web)(Software)		
2.4.7 Focus Visible (Level AA)	Supports	Visible focus indicators are provided for interactive
Also applies to:		elements.
Revised Section 508		
• 501 (Web)(Software)		
2.4.8 Location (Level AA)	Supports	Breadcrumbs and location indicators improve
Also applies to:		navigation.
Revised Section 508		
• 501 (Web)(Software)		
2.5.8 Target Size (Minimum) (Level AA)	Supports	Interactive elements are of sufficient size to avoid
Also applies to:		errors.
Revised Section 508		
• 501 (Web)(Software)		
3.1.2 Language of Parts (Level AA)	Supports	Changes in language within content are
Also applies to:		programmatically identified.
Revised Section 508		
• 501 (Web)(Software)		
3.2.3 Consistent Navigation (Level AA)	Supports	Repeated components maintain a consistent order.
Also applies to:		
Revised Section 508		
 501 (Web)(Software) 		
3.2.4 Consistent Identification (Level AA)	Supports	Elements with the same functionality are consistently
Also applies to:		identified.
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	Clear suggestions are provided for resolving user input
Also applies to:		errors.
Revised Section 508		
• 501 (Web)(Software)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Actions related to legal, financial, or data commitments
Also applies to:		include confirmation steps.
Revised Section 508		
• 501 (Web)(Software)		
4.1.3 Status Messages (Level AA)	Supports	Status messages are programmatically determinable
Also applies to:		without focus changes.
Revised Section 508		
• 501 (Web)(Software)		

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Supports	Prerecorded media content includes sign language where applicable.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Supports	Extended audio descriptions are provided for
Also applies to:		multimedia when required.
Revised Section 508		
• 501 (Web)(Software)		
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Supports	Text alternatives are available for all prerecorded
Also applies to:		multimedia.
Revised Section 508		
• 501 (Web)(Software)		
1.2.9 Audio-only (Live) (Level AAA)	Supports	Real-time text alternatives are provided for live audio.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
1.3.6 Identify Purpose (Level AAA) Also applies to:	Supports	Purpose of input fields is programmatically determined to support personalization.
Revised Section 508		
• 501 (Web)(Software)		
1.4.6 Contrast (Enhanced) Also applies to:	Supports	Enhanced contrast ratios are supported.
Revised Section 508		
• 501 (Web)(Software)		
1.4.7 Low or No Background Audio (Level AAA)	Supports	Audio content includes options for reducing or
Also applies to:		removing background noise.
Revised Section 508		
• 501 (Web)(Software)		
1.4.8 Visual Presentation (Level AAA) Also applies to:	Supports	Users can control visual presentation, including line spacing, text alignment, and contrast.
Revised Section 508		
• 501 (Web)(Software)		
1.4.9 Images of Text (No Exception) (Level AAA)	Supports	All text is provided in a format that can be read and
Also applies to:		customized by assistive technologies.
Revised Section 508		
• 501 (Web)(Software)		
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to:	Supports	All functionality is operable through a keyboard interface without exceptions.
Revised Section 508		
• 501 (Web)(Software)		
2.2.3 No Timing (Level AAA)	Supports	Content does not include time limits unless they are
Also applies to:		essential.
Revised Section 508		
• 501 (Web)(Software)		
2.2.4 Interruptions (Level AAA)	Supports	Interruptions can be postponed or suppressed by the
Also applies to: Revised Section 508		user.
 Software) 		

Criteria	Conformance Level	Remarks and Explanations
2.2.5 Re-authenticating (Level AAA)	Supports	Users can re-authenticate without loss of data or
Also applies to:		progress.
Revised Section 508		
• 501 (Web)(Software)		
2.2.6 Timeouts (Level AAA)	Supports	Users are warned and allowed to extend sessions before
Also applies to:		timeouts occur.
Revised Section 508		
• 501 (Web)(Software)		
2.3.2 Three Flashes (Level AAA)	Supports	Content does not include flashing elements exceeding
Also applies to:		three flashes per second.
Revised Section 508		
• 501 (Web)(Software)		
2.3.3 Animation from Interactions (Level AAA)	Supports	Users can disable animations triggered by interactions.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		
2.4.8 Location (Level AAA)	Supports	Provides location information and breadcrumbs.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		
2.4.9 Link Purpose (Link Only) (Level AAA)	Supports	Links provide descriptive and meaningful context.
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)		
2.4.10 Section Headings (Level AAA)	Supports	Logical and descriptive headings are provided to
Also applies to:		enhance navigation.
Revised Section 508		
 501 (Web)(Software) 		
2.5.5 Target Size (Level AAA)	Supports	Interactive elements meet minimum target size
Also applies to:		requirements.
Revised Section 508		
 501 (Web)(Software) 		

Criteria	Conformance Level	Remarks and Explanations
2.5.6 Concurrent Input Mechanisms (Level AAA)	Supports	Users can use multiple input methods without
Also applies to:		restriction.
Revised Section 508		
• 501 (Web)(Software)		
3.1.3 Unusual Words (Level AAA)	Supports	Definitions or explanations are provided for uncommon
Also applies to:		or complex terms.
Revised Section 508		
• 501 (Web)(Software)		
3.1.4 Abbreviations(Level AAA)	Supports	Abbreviations include expansions or definitions.
Also applies to:		
Revised Section 508		
 501 (Web)(Software) 		
3.1.5 Reading Level (Level AAA)	Supports	Content is written in a way that requires minimal
Also applies to:		reading ability.
Revised Section 508		
• 501 (Web)(Software)		
3.1.6 Pronunciation (Level AAA)	Supports	Pronunciation guides are provided for text where
Also applies to:		necessary.
Revised Section 508		
• 501 (Web)(Software)		
3.2.5 Change on Request (Level AAA)	Supports	Changes to user settings or context occur only upon
Also applies to:		user request.
Revised Section 508		
• 501 (Web)(Software)		
3.3.5 Help(Level AAA)	Supports	Context-sensitive help is provided for all forms and
Also applies to:		complex interactions.
Revised Section 508		
• 501 (Web)(Software)		
3.3.6 Error Prevention (All) (Level AAA)	Supports	Mechanisms are in place to prevent user errors before
Also applies to:		finalizing actions.
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
 3.3.9 Accessible Authentication (Enhanced) (Level AAA) Also applies to: Revised Section 508 501 (Web)(Software) 		Authentication processes do not rely solely on cognitive function or memory.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	NavEase supports assistive technologies like screen readers and braille displays.
Where a visual mode of operation is provided, ICT shall provide at		
least one mode of operation that does not require user vision.		
302.2 With Limited Vision	Supports	Compatible with magnification, high contrast settings, and screen readers.
Where a visual mode of operation is provided, ICT shall provide at		
least one mode of operation that enables users to make use of		
limited vision.		
302.3 Without Perception of Color	Supports	Information is conveyed using methods not reliant on color perception.
Where a visual mode of operation is provided, ICT shall provide at		
least one visual mode of operation that does not require user		
perception of color.		
302.4 Without Hearing	Supports	NavEase does not rely on audio for critical information delivery.
Where an audible mode of operation is provided, ICT shall provide		
at least one mode of operation that does not require user hearing.		
302.5 With Limited Hearing	Supports	Multimedia includes captions and transcripts for accessibility.
Where an audible mode of operation is provided, ICT shall provide		
at least one mode of operation that enables users to make use of		
limited hearing.		

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	All operations are accessible without speech input.
Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.		
302.7 With Limited Manipulation	Supports	Fully compatible with keyboard navigation and standard input devices.
Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.		
302.8 With Limited Reach and Strength	Supports	NavEase does not require physical strength or reach for any operations.
Where a manual mode of operation is provided, ICT shall provide at	:	
least one mode of operation that is operable with limited reach and limited strength.		
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Uses plain language and includes help resources for better accessibility.
ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.		

Chapter 4: <u>Hardware</u>

Notes: Not Applicable

Chapter 5: <u>Software</u>

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Supports	NavEase is compatible with leading assistive technologies and does not disrupt platform features.
502.2.1 User Control of Accessibility Features Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.	Supports	Users have full control over accessibility features, with compatibility by default.
502.2.2 No Disruption of Accessibility Features Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Supports	NavEase does not disrupt accessibility features of platforms or assistive technologies.
502.3 Accessibility Services – Object Information Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Supports	NavEase provides programmatically determinable information about roles, states, and properties.
502.3.1 Object Information The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Supports	NavEase provides programmatically determinable information about roles, states, and properties.

Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		NavEase documentation does not rely on specific hardware-related support.
602 Support Documentation		NavEase provides accessible support documentation that adheres to WCAG standards.

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Documentation explains how to use accessibility features and their
Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5.		compatibility with assistive technologies.
Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive		
technology.		
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	Documentation is available in accessible electronic formats, compliant with WCAG
Documentation in electronic format, including Web-based self-		requirements.
service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0		
(incorporated by reference, see 702.10.1).		

Legal Disclaimer:

This Accessibility Conformance Report (ACR) is provided for informational purposes only and reflects the results of testing and evaluation conducted as of the date of publication. While every effort has been made to ensure accuracy and compliance with WCAG standards, the Company does not warrant that the product is error-free or fully accessible in all scenarios.

The Company is not responsible for accessibility issues arising from third-party integrations, customer modifications, or non-compliant usage of the product. Customers are advised to conduct their own accessibility evaluations to ensure compliance with specific legal or regulatory requirements applicable to their organization. For further questions or to request additional information, please reach to us via email: support@navease.ai

Additional Notes:

NavEase's centralized dashboard provides users with:

- **Real-time Insights**: Generate and download accessibility, performance, and security reports instantly.
- **Simplified Management**: View all web functionalities under one platform.
- Scalable Solutions: Tailored services for enterprises of all sizes.

For further details, please contact: Email: **support@navease.ai** Website:<u>https://navease.ai</u>